



The following are included in the **all-inclusive** package;

**MEALS:**

**Half Board Plus** = Breakfast & Dinner at the main restaurant

**All Inclusive** = Breakfast, Lunch & Dinner at the main restaurant

**Unlimited beverages as follows;**

- Bottled water
- **Carbonated soft drinks;** Coca Cola, Sprite, Fanta Orange, Bitter Lemon, Tonic Water, Soda Water & Iced Tea
- Canned Juices; Orange, Pineapple, Apple, Grapefruit & Tomato
- Beer
- House wine (Red, White & Rose)
- House spirits
- Cocktails
- Tea & Regular Coffee
- Sand Witches & Cakes : Mid-morning – from 10 .00 am to 11.30 am
- Afternoon – from 15.00 pm to 17.00 pm

- NB:
- A) All the above drinks (except Mineral Water) are served by glass. Guests are requested to sign all bills for our accounting purpose.
  - B) Facilities and services which are not included in this sheet will be charged at normal hotel rates.
  - C) The following are not included;
    - Fresh fruit juices
    - Premium brand spirits, Wine and Champagne
    - Cappuccino & Espresso

**ACTIVITIES:**

One Half day free excursion by Slow Boat (Dhoni) (Snorkeling trip or Half day Excursion)

Snorkelling: Snorkeling equipment available from the reception

- Lost or damaged equipment will be charged at cost
- All equipment to be returned 8 Hrs prior to departure time

Free usage of fitness centre, daytime usage of badminton court, games room (darts, table tennis)

**D) The above facilities and services are strictly for personnel use of “All Inclusive “ guests , therefore those offered to other “Non All Inclusive” guests at your request will be charged at the hotel normal prices.**

E) All the bills charged to the All Inclusive package will be indicated **All Inclusive**. Any bills without All Inclusive will be automatically charged at normal hotel rates. Please ensure that you check all your bills before signing, as your signature authorizes all transactions.



## GENERAL INFORMATION

### Opening Times

Meal Hours		Reception	Shop	Lake Bar
Breakfast	7:30 – 10:00	06:00 – 24:00	09:00 – 12:00	07:30 – 00:00
Lunch	12:30 – 14:00		13:30 – 16:00	
Lunch	13:00 – 14:30 (On Friday)		19:00 – 20:00	Beach Bar
Dinner	19:30 – 21:00		20:30 – 23:00	07:30 – 23:00
Spa		Dive Center (Joy Dives)		
10:00 – 13:00, 15:00- 20:00		08:00 – 12:00		
		14:00 – 18:00		

### Restaurant & Bars

Your meal – package will start at 10:00 am at the day of arrival till midnight.

Please be decently dressed while you go to restaurant for meals. Please do not sit on chairs with wet cloths in Bars & Restaurant. The Bars (Sun Down & Main Bar) are open from 8:00 am till 12:00 am. Every evening from 6:00 – 7:00 pm is "Happy Hour" at the Bars, you will get 20 % discount during happy hour on all your drinks, except wine and champagne.

The Coffee Shop at the Main Bar is open from 8:30 am till 09:00 pm.

### Departure time

*Please contact the reception one day before you leave after 06:00 pm. We will inform you about the details. Please stay at least 15 min. before Departure in the Lobby/Reception. Please put the luggage in front of the room when you leave.*

### Prohibitions

Top less / nude sunbathing is prohibited by law.

**Please do not remove any corals or shells from the island, you will spoil the nature/ Island and it is prohibited by law! Please don't stand on the Corals!**

### Laundry Service

If you need laundry service please put the clothes in the laundry bag, the room boy will pick it up. Price list you will find in the cupboard. Every day till 02:00 pm and 07:30 – 21:30 pm the room boy will come and clean your room. If you need anything don't hesitate to contact him.

### Sports & Excursions

Badminton, Volleyball, Table Tennis, Darts are available free of charge. Tennis is chargeable (For Equipment's ask Receptionist).

We have almost every day an Excursion, for more information please check the Excursion Board (Lobby) or contact Reception/ Guest Relation Officer.

### **Scuba Diving (Sub Aqua)**

Check- in time for diver every day at 06:00 pm (If you have equipment please take it with you). For Beginners: see opening time.

We have a **Fitness Room** on our Island, if you want to use it please only with Sport Shoes and towel on the sport items.

### Safe deposit

Safe deposit is available in the room.

**Telephone**

You can call to any part of the world at a price of **(US\$ 2.20 + 10% Service Charge)** from your room. First you have to press 9 and dial the number you want to call with the country code.

**Lost / Damaged**

Any belonging to the resort is lost or damaged by the guest, it will be charged at cost price. Do not take cushions or chairs from the room to outside room.

**Payments**

All payments can be done at the reception by Cash, Credit card (Visa/Master/Amex).

You do not need to carry cash with you. You will be asked to sign a bill for all services and it will go to your room account. For your last payment please contact the reception one day before you leave after 21:00 pm. **10 % services charge will be added to all outlets and other services.**

**Tipping**

Tipping to the staff is your generosity.

**Incidents at night**

If there is any emergency at night please dial directly from your phone: 0.

**Upgrading**

If you wish to upgrade your room type from Beach- Villa to Water- Villa (on availability basis), please contact the reception. It will be charged at cost price.

If you would like to upgrade your meal plan from HB to FB, FB to AI or HB to AI please contact the reception.

**For any assistance please feel free to contact reception or guest relation,  
*The Dreamland – Team is wishing you a pleasant stay!***